

Swim Lessons Enrolment Form

PARENT/GUARDIAN INFORMATION

Surname: _____ Name: _____

Gender: _____ Date of Birth: _____

Address: _____

Phone: _____ Mobile: _____

Email: _____

STUDENT DETAILS

	Student details	Student details	Student details
Name			
Surname			
Date of birth			
Gender			
Class level			
Class, date and time			
Medical conditions			
Lesson fee			
Member ID (links)			

EMERGENCY CONTACT DETAILS

Primary contact name: _____

Relationship: _____

Mobile: _____ Secondary number: _____

ENROLMENT AGREEMENT

I have read and understood the Terms and Conditions of this enrolment. I confirm that the information given on this form is true and correct. I agree that to the maximum extent permitted by law Bayside Council (and its employees, contractors and agents) will not be liable to me or my dependents, and I release and indemnify Bayside Council (and its employees, contractors and agents) from and against any liability, for any loss, injury or damage which I or my dependents may directly or indirectly suffer in connection with their membership and/or my/their use of the Angelo Anestis Aquatic Centre facilities, programs and services including swimming lessons.

Signed: _____ Date: _____

Angelo Anestis Aquatic Centre 98C Preddys Road, Bexley North NSW 2207, Tel. (02) 9150 5288

OFFICE USE ONLY:		
Member ID: _____	Card issued: <input type="checkbox"/> Yes <input type="checkbox"/> No	Member added in Links: <input type="checkbox"/> Yes <input type="checkbox"/> No
Date entered: _____	Staff initials: _____	Direct debit form complete: <input type="checkbox"/> Yes <input type="checkbox"/> No

Enrolment Terms and Conditions

The facility refers to the Angelo Anestis Aquatic Centre (AAAC) which is owned by Bayside Council.

This document outlines the rights and responsibilities that you have regarding entering into a Swim Lessons Membership at AAAC.

1. Membership features

1.1. Membership cards or RFID bands must be presented / scanned at reception prior to entry into the centre. Entry will not be permitted without a current membership. Lost cards and RFID bands must be reported to reception for replacement. A fee will be charged for replacement cards and bands.

2. Cancellation/Change of membership

2.1. Cancellation of enrolment and subsequent refund will be considered due to serious illness or permanent injury.
2.2. Direct debit payment option may be cancelled with at least 30 days written notice from the member prior to the cancellation date. If not received, subsequent direct debits will continue until notice is received.
2.3. Any amounts owed by the member must be paid prior to the cancellation of the membership agreement.
2.4. All memberships have a 7 day cooling off period. To be eligible for a refund, a written cancellation request must be received within 7 days of membership being lodged. All services used during this 7 days will be charged at the applicable casual rate.
2.5. Council may at its discretion cancel a membership.

3. Automatic rollover

3.1. Our program is a 48-week per year program. Your child's lesson will roll over automatically. An automatic pause will be added to the membership for the 4-week break over the Christmas and New Year period.

4. Fortnightly direct debits

4.1. All Swim Lessons are on a Direct Debit Membership and are payable on a fortnightly basis through the member's nominated bank account, Visa card, Master card or American Express.

4.2. Council sets its fees and charges annually; direct debit fees will increase accordingly on or after 1 July each financial year.

4.3. Members must notify Council of any changes to their account details.

4.4. The facility reserves the right to charge members a fee for defaulted payments.

4.5. All bank fees and similar charges are the responsibility of the member.

4.6. An automatic pause on payments will occur for the 4 week break over the Christmas and New Year period.

4.7. No lessons will be held on public holidays and charges will not apply. Direct debit amounts will be adjusted if your lesson falls on a public holiday.

5. Pausing or Suspending Swim Lessons

5.1. Swim lessons can be paused for up to 6 weeks per calendar year. This is separate to the 4 week automatic suspension over the Christmas and New Year period.

5.2. A membership suspension form must be completed with a minimum 14 day notice period.

5.3. A minimum suspension period of 2 weeks applies.

6. Missed Lessons

6.1. All Swim Lesson enrolments become a swim member of the facility. No make-up lessons or credits will be given for missed lessons. Students are able to swim at the facility for no additional cost outside of their swim lesson session to practice their swimming skills.
6.2. If your child sustains an illness that prohibits participation in their swim lesson session, and you have a medical certificate, which covers the time period, you are then able to apply for a credit. Credit forms can be found at AAAC reception.

6.3. Children, parents and guardians are asked to refrain from attending lessons if suffering from an infectious condition (eg ear & eye infections, gastrointestinal infections, diarrhoea, cold sores, coughs, infectious runny noses, green discharge, open sores, rashes or foot infections).

6.4. If a member presents with any of the above conditions,

they may be asked not to participate in the lesson.

7. During your child's lesson

7.1. Parents and guardians must observe their child's lesson from seating around the pool. Please do not come up to your child whilst they are in lesson.

7.2. If you need to speak to the teacher about anything, please direct your questions to the supervisor on the pool deck. Our teacher's time with your child is very important to us therefore questions need to take place through the coordinator to allow quality teaching time.

8. Supervision

8.1 Children need to be adequately supervised. AAAC is affiliated with the Keep Watch Policy - more information can be found here: <https://www.royallifesaving.com.au/Aquatic-Risk-and-Guidelines/safety-programs/child-supervision/keep-watch-at-public-pools>. In summary this requires:

8.1.1. 0-5 year olds & non-swimmers: Stay within arms' reach.

8.1.2. 6-10 years olds & weak swimmers: Be close, be prepared & maintain constant visual contact.

8.1.3. 11-14 year olds: Maintain visual contact.

8.2. Children aged 14 years and younger - parents must be in-centre and observing their child's swim lesson.

9. Limited liability

9.1. Parents and Guardians are responsible for their decision to allow their child to participate in swim lessons. It is their responsibility to seek and implement medical advice if there are any aspects of their child's physical condition which may impact their capacity to participate in swimming lessons.

9.2. To the maximum extent permitted by law, Bayside Council, its contractors, agents and employees will not be held responsible for any loss, damage or theft of property belonging any patron occurring on the centre's premises.

9.3. To the maximum extent permitted by law, Bayside Council its contractors, agents and employees will

not be held responsible for any personal injury, illness or death resulting from the use of the facility and / or equipment or programs provided in the centre.

10. Availability of AAAC services and facilities

10.1. The facility offers a wide variety of programs and services across a wide range of opening hours and facilities. Classes, instructors, lane availability and access to various programs and services may change from time to time at the discretion of management. No time hold, or credit is applicable because of the above.

11. Change of terms and conditions/rules and regulations

11.1. The facility may add to, change, or remove membership terms, conditions, rules and regulations, including but not limited to the services and facilities offered at the facility from time to time. Any such change will be made available through the website or upon request.

11.2. Bayside Council Reserves the Right to change the fees we charge for our services. You will be given a minimum of 30 days' notice about any fee changes.

12. Privacy

12.1. Bayside Council acknowledges and respects the privacy of individuals. The information that is being collected on this document is for the purpose of processing your Membership contract. The intended recipients of this information are Bayside Council and its authorised staff. You will receive communications from Bayside Council from time to time updating you on items relating to your Membership, or promotions. Bayside Council uses a range of mediums to communicate with members including, but not restricted to, direct mail, email, SMS and telephone. If you do not wish to have your information that is contained in this document used for this purpose, please advise us; You have the right to access and alter personal information, in accordance with the Commonwealth Privacy Act 1988.